planning and implementing computer-based

management information ystems 11 11

american management association

WHAT HAPPENS WHEN
YOU STOP THINKING OF
COMPUTERS AS OFFICE EQUIPMENT—
AND START THINKING
ABOUT M.I.S.?

At that moment you step out of the ranks of managers disappointed by piece-meal EDP applications and limited EDP objectives. And you join the company of hardened managers who view the computer's capacity for problem solving as more significant than faster and faster processing of historical data.

This change of attitude is characteristic among increasing numbers of today's more progressive managers. For if the computer does nothing else, it is teaching management that information and organization are not merely vital to company success — they are crucially interdependent.

The company that organizes purposefully to plan and implement a computer-based Management Information System (M.I.S.) gains a definite competitive as well as managerial advantage. As soon as managers accept their planning responsibilities in implementing M.I. systems they can look forward to obtaining the kind of *strategic information* that enables them to allocate resources to product markets which offer maximum potential return in the future. And operating managers can expect to receive the kind of *operating information* that enables them to organize, control costs, produce and develop the product line, and merchandise it so as to get the best possible performance out of the company's investment in current market assignments.

How soon you and your company can anticipate a more realistic view of your over-all business activities and so better appreciate the total management problem confronting you depends on the degree to which you as a manager are involved in planning an M.I. system.

The initial question facing you is: How should you and your task force choose to thread your way through the maze of complex organizational and procedural difficulties that often obscure considerations vital to a successful M.I. system? You and your colleagues can arm yourselves with valuable guidelines by attending AMA's highly popular Briefing Session... Planning and Implementing Computer-Based Management Information Systems.

# CHECK THE OUTLINE OPPOSITE FOR FULL DETAILS—THEN REGISTER TODAY.

Over-all attendance at this meeting must be limited, so register now to ensure your places. Simply fill out and return the clip-out card. Or, for immediate confirmation of your reservations, wire or phone AMA's Registrar in New York City.

# **Planning and Implementing Computer-Based Management Information Systems**

**Briefing Session #6397-03** Americana Hotel, New York City September 7-9, 1966

Who should attend: Management executives in all functional areas involved in actively developing the company Management Information System; members of the task force for developing M.I.S. as well as top management executives concerned with and involved in the problems of identifying and evaluating data essential to sound decisions on planning, operating and controlling the activities of the company.

The real value of this Briefing Session lies in the important guidelines which are offered to management by one of the nation's most outstanding groups of authorities in this new field. These men will be on hand to explain how a management task force organizes and functions to provide the critical plan for an M.I. system - and how that system incorporates major EDP applications for speeding the flow of information - structured facts on mainstream business activities assembled in meaningful order - to decision-making teams responsible for management strategy, planning, operations and control.

#### - BRIEFING SESSION OUTLINE -

- I. IMPACT OF THE COMPUTER ON MANAGEMENT
- II. OBJECTIVES, NEED AND VALUE OF AN EFFECTIVE MANAGEMENT INFORMATION SYSTEM
  - A. Relationship to Long-Range Corporate Planning and Growth
  - B. Centralized and Decentralized Company Information Systems
  - C. Analysis of Long- and Short-Term Management Information Needs
- III. ORGANIZING FOR EFFECTIVE ACTION
  - A. Organization and Staffing of Management Systems and Data Processing Personnel
  - B. Use of the Task Force Approach
  - C. Use of Outside Consultants
  - D. Centralized vs. Decentralized Company Structural Information Planning

#### IV. PHILOSOPHIES AND APPROACHES TO MANAGEMENT INFORMATION SYSTEMS

- A. Design of Total Management Information Systems
- B. Planning Operating and Control Systems
- C. Top-Down vs. Bottom-Up Approach
- D. Functional Approaches and Modular Planning
- E. Case Studies

#### V. INFORMATION AND DECISION MAKING

- A. Programed vs. Non-Programed Decisions
- B. Data Banks and Management Information Systems

#### VI. MANAGEMENT CONTROL SYSTEMS TODAY

- A. Trends and Growth of Importance in Industry and Government
- B. Meeting External Information Requirements
- C. Controlling the Cost of Information Systems

#### VII. MANAGEMENT REPORTS

- A. Class of Information Operating, Control and Decision-Making Information
- B. Problems of Information Timing Historical vs. Current vs. Projected Reporting
- C. Responsibility Reporting
- D. Communicating with the Management Information Systems
- E. Reducing Reports

## VIII. INFORMATION SYSTEMS STUDY TECHNIQUES

- A. Documentation and Organization Study Plans
- B. Time Grid Techniques
- C. Others

#### IX. POTENTIALS FOR ON-LINE AND REAL-TIME SYSTEMS

- A. On-Line and Real-Time Operations
- B. Advantages and Economics
- C. Management Information Systems Applications

# X. TIME-SHARING

CONSIDERATIONS FOR MANAGEMENT INFORMATION SYSTEMS

- XI. OUTPUT AND DISPLAY TECHNIQUES
- XII. PROBLEMS OF REGISTRANTS

# Chairmen & Guest **Speakers Include:**

#### LOUIS C. KOPENY

Manager of Business Systems - Planning & Control

Autonetics Division North American Aviation, Inc.

Anaheim, Calif.

# CHARLES BLOCK

Vice-President Advanced Systems Planning & Operations Research

Chase Manhattan Bank New York, N.Y.

## ROGER W. BORNEMAN

Manager, Systems Development Atlantic Richfield Co. Philadelphia, Pa.

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